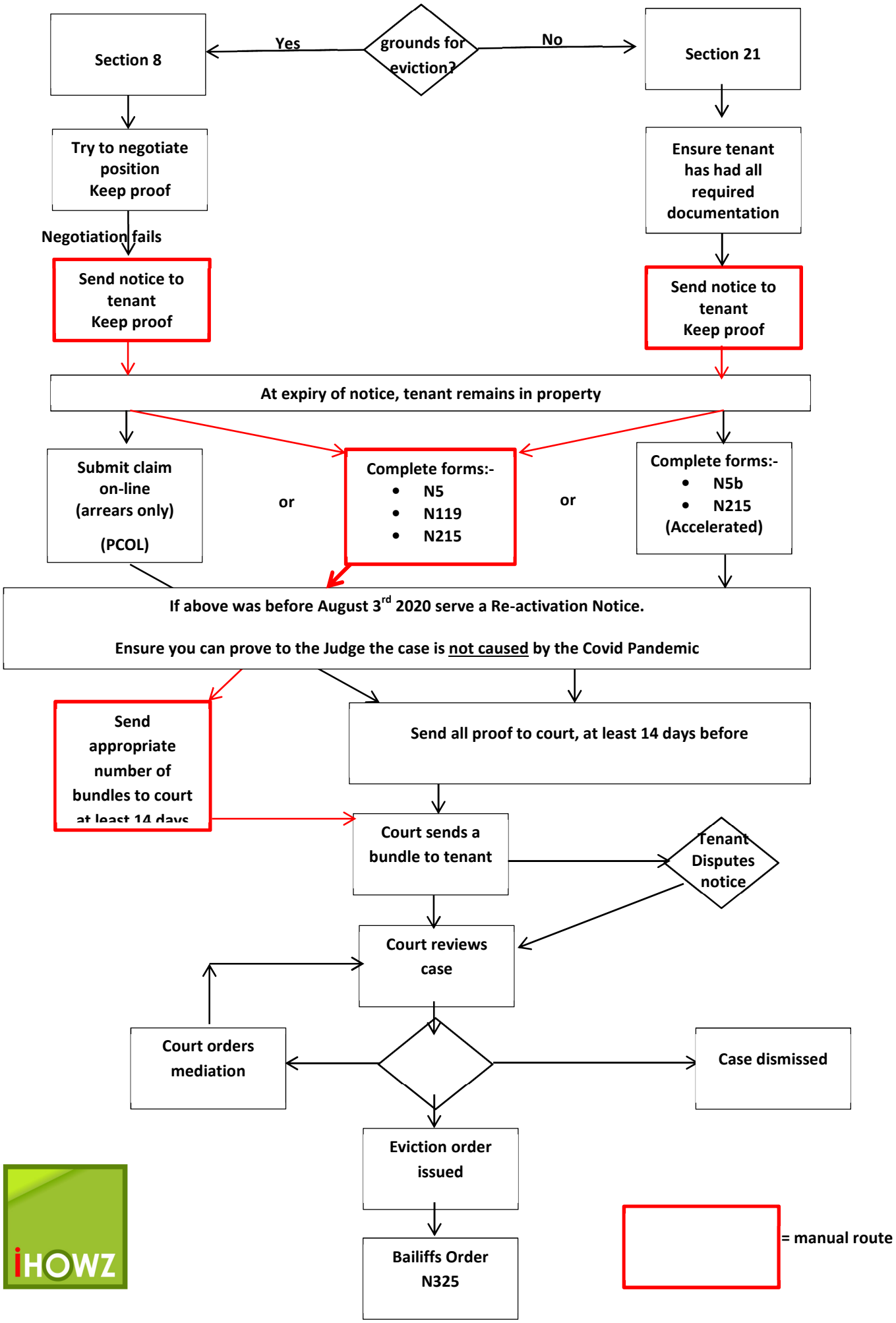Eviction Process